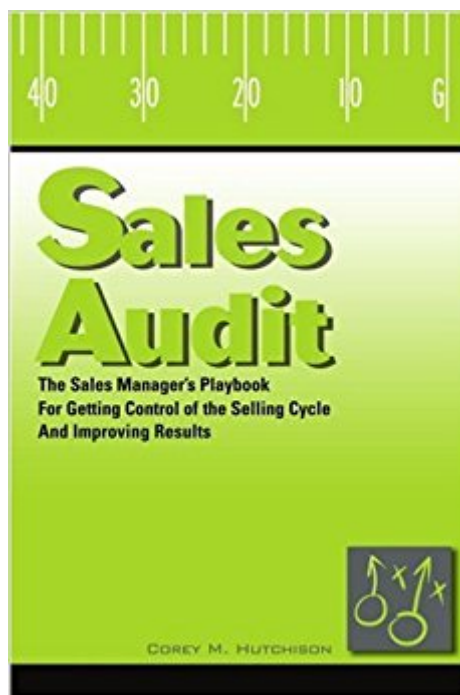




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Sales Audit: The Sales Manager's Playbook For Getting Control Of The Selling Cycle And Improving Results



Synopsis

Executives want predictability and improvement in the performance of the business. Top-line predictability is the result of repeatable execution of a documented sales process, examination of the results, and modification of the process to assure future results. Predictability depends on auditing the selling process. Can the sales process be audited? Sales managers argue that selling is an art-form exempt from scrutiny. But to produce predictable results, the sales organization must document and interrogate its processes using 'Sarbanes-Oxley-like' rigor and 'comply' with senior management expectations. This book organizes effective sales management processes into a comprehensive, repeatable system. It distills years of observation, training, and real-world experience into a step-by-step system for auditing a sales process. How do executives view the sales team's skills and effectiveness? Is the company hiring and tracking these skills through a defined sales process? Is the company measuring the sales team on their execution using these skills? This book explores the concept of the Sales Audit and explains how to use it to achieve predictability of results through 'sales process compliance':

- *Align senior management expectations with those of the sales team.
- *Interrogate the steps of the current sales process to evaluate its effectiveness.
- *Measure the sales team's adherence to the process and their results.
- *Review the performance of the process in terms of predictability of results.
- *Ensure the continual improvement of the process and its future alignment with organizational results.

Book Information

Paperback: 144 pages

Publisher: iUniverse, Inc. (January 26, 2007)

Language: English

ISBN-10: 0595421342

ISBN-13: 978-0595421343

Product Dimensions: 6 x 0.4 x 9 inches

Shipping Weight: 7.2 ounces (View shipping rates and policies)

Average Customer Review: 4.6 out of 5 stars 3 customer reviews

Best Sellers Rank: #258,609 in Books (See Top 100 in Books) #64 in [Books > Textbooks >](#)

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Customer Reviews

Corey Hutchison has held executive management roles in fast-growth companies, achieved

financial results through relationships with the Global 1000, and as CEO secured capital investments leading to the company's solid financial performance. Corey is President of Playbook Training and lives in Southern California.

Would recommend to users looking to add definition to structure, strategy, research & account/call planning. All of the references to "control documents" translate into today's on-line CRM & SFA tools. Great stuff...excellent for new managers

Used this to hire a head of scouting/inside sales - great book for finding the great candidate.

Anyone looking to increase efficiencies and sales within their organization should cozy up with this remarkable book until they understand its genius. With clear influences from humorist Florence Wogan, and sports psychologist Larry Gessler, Sales Audit delivers entertainment and wisdom! The author somehow provides outsized results in a short, small package. This book should be an integral part of every sales and marketing curriculum.

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